

Dear AtoZ Customers,

I just wanted to reach out to you and let you know we are taking the CoronaVirus pandemic very seriously. The health and safety of our customers, employees, and vendors always take top priority.

While Governor Newsome has declared that many businesses must shut down for a period of time, he recognizes that essential businesses such as hospitals, grocery stores, gas stations, electricians, plumbers, security companies, heating and cooling contractors, and many other essential service businesses must continue to run.

AtoZ Window Screens & Chimney Sweeping is one of those exempted essential businesses, and we will continue to remain open to serve your needs.

This being the case, we are taking every possible precaution to protect our employees and our customers.

Until further notice, here are the steps we are taking to minimize risks during these uncertain times:

1. **Temperature Readings:** Each morning, all staff has their temperature taken. Any employees with a temperature or any other symptoms will be sent home immediately. Any employee that can work remotely will do so.
2. **Hand Sanitation:** All employees have been issued disinfectant gel and wipes for their hands other critical equipment. They are cleaning and disinfecting hands and other essential equipment after each home visit.
3. **Gloves & Respirators:** All field techs will wear a fresh set of gloves at each stop as well as a mask within the home if the customer desires.
4. **Social Distances:** Our technicians will avoid shaking hands and maintain social distances as much as possible while at your home.

If you currently have an appointment but still feel uneasy and wish to reschedule your appointment for some time in the future after things normalize a bit, that is no problem. Just give our office a call and let us know.

Thank you for your continued trust. We appreciate the privilege it is to be of service and wish you a happy, healthy future.

Sincerely,

Aaron Zambrana, Owner
AtoZ Window Screens, Chimney Sweep & Dryer Vent Cleaning